

General information

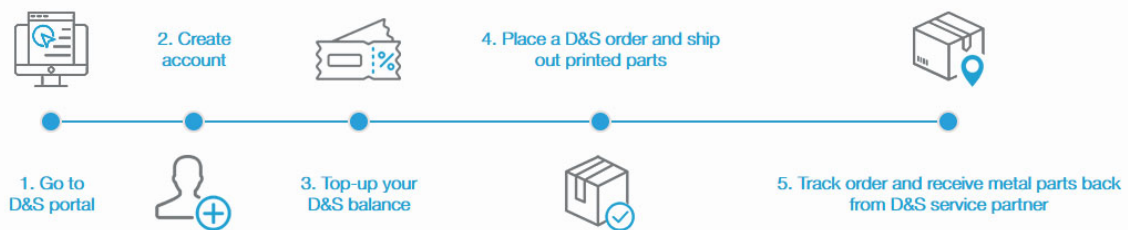
Portal

BASF Forward AM Debinding and Sintering order management portal streamlines the process of turning your Ultrafuse 316L and 17-4PH stainless steel filament parts into full metal. By providing a complete overview of your part's movement throughout the debinding and sintering process, the D&S portal ensures that you always have an up to date and fully transparent understanding of who is handling your parts. The integrated calendar allows quick and easy production planning and can be easily integrated into your project's agenda.

Process chain overview

Automatic cost calculation, integrated logistics and preparation planning provide you with full control of resource usage. Online tools and documentation provide process status insights and order progress tracking.

Even before logging into the D&S portal, a complete overview of the process chain and procedure are provided. In addition to a complete list of all preferred D&S service partners, the integrated calendar provides information on available service times.



Full transparency

With complete documentation of all process details, the BASF Forward AM D&S portal answers the questions you or your organization may have regarding the service, workflow, and status of your orders, all in real time.

All service provider address and contact information are provided offering full transparency regarding who comes into contact with your parts.

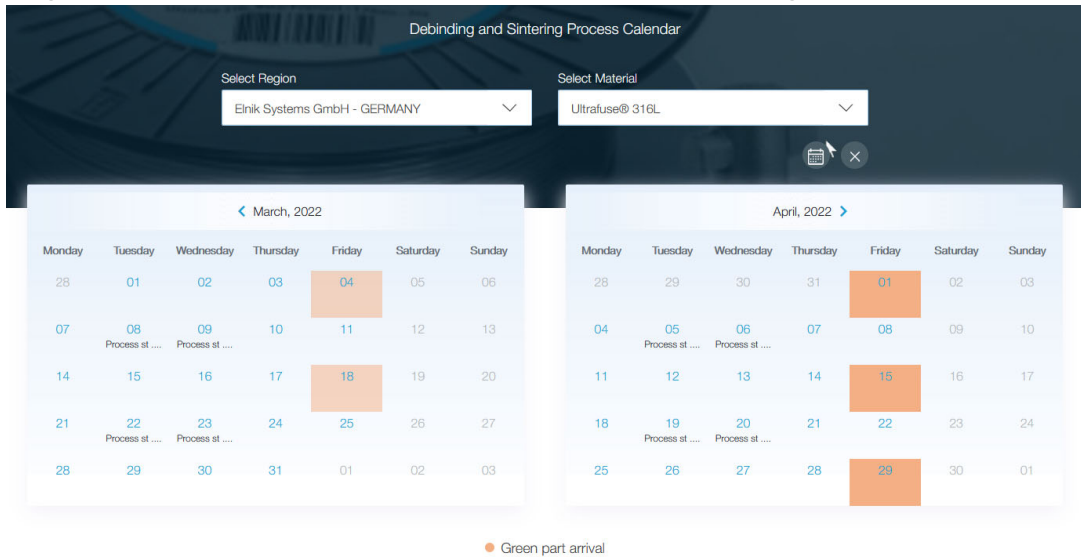
Notice

For more detailed information on the processing and handling of Ultrafuse metal filaments, please visit www.forward-am.com.

How to use the D&S Portal - Workflow

Calendar Overview

The integrated calendar overview provides available D&S service dates per region.



Portal Use - private

To use the D&S portal and all its amenities setup your personal account with register at the portal. After confirming your mail address and the required account information like shipping address you can start the process.

Sign Up

Full Name *
Full Name

Email Address *
Email Address

Password *
Password

Phone Number *
Phone Number

Sign up as Private Business

Shipping Address *

Address
Address

City
City

Country
Select Country

State
State

Zip Code
Zip code

I have read and accept the [Terms & conditions](#)

Ich bin kein Roboter. reCAPTCHA
Datenschutzerklärung - Nutzungsbedingungen

REGISTER NOW

Portal Use – Business

To use the D&S portal and all its amenities setup your business account with register at the portal. After confirming your mail address and the required account information like shipping address and company information like VAT ID you can start the process.

Sign Up

Full Name *
Full Name

Email Address *
Email Address

Password *
Password

Company Name *
Company Name

Phone Number *
Phone Number

Company Industry *
Company Industry

Sign up as Private Business

Address

Address
Address

City
City

Country
Select Country

State
State

Zip Code
Zip code

Delivery address * As Address

Address
Address

City
City

Country
Select Country

State
State

Zip Code
Zip code

VAT ID *
VAT ID

I have read and accept the Terms & conditions

Ich bin kein Roboter. reCAPTCHA
Datenverarbeitung - Nutzungsbedingungen

REGISTER NOW

Top-up Balance

By buying vouchers from one of our distributors, you can increase your D&S balance (virtual currency) by entering your individual voucher ID.

See [ForwardAM Ultrafuse Distributors](#)

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We create chemistry

Friedrich Engelhorn

Email: sales@basf-3dps.com

D&S Balance: 1 Kg

EDIT PROFILE

ENTER YOUR VALID VOUCHER CODE


Enter Code

SUBMIT

Place a D&S order and


Select the Ultrafuse metal filament you want to sinter.

Please Select Material you Used to Print the Parts



Ultrafuse® 316L

Select Material




Ultrafuse® 17-4 PH

Select Material

Fill in all the needed information.

My Cart

Order ID :



Ultrafuse® 316L
Debinding and Sintering Service

Quantity of Parts Total Weight

Save and leave

Order Summary

Total Weight ❌

Part Quantity ❌

KG Deducted from Balance ❌

Select Available D&S date

Next

No	Part Description	Quantity	Part Weight (g)	Thickest Wall (mm)	Part Infill (%)	Part Size (mm)	Comments
1	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Please enter here if you have any additional instructions

The order summary will summarize the given facts automatically.

Please read user guideline for metal printing to make sure the part dimensions are right for debinding and sintering specifications. So please send no parts larger than 100mm*100mm*100mm and do not request D&S of parts with walls thicker than 25mm. Parts larger than 100mm*100mm*100mm are excluded from our service offer without further consultation. Parts with a wall thickness larger than 25mm will suffer from insufficient debinding and will fail during the sintering step.

Detailed instructions per part can be placed in comments if needed.

To increase the planning reliability, select the targeted shipping deadline.

Debinding and Sintering Process Calendar

CALANDER FOR EUROPE ▾

Elinik Systems GmbH - GERMANY

< April, 2022 >

CW	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
13	28	29	30	31	01	02	03
14	04	05	06	07	08	09	10
15	11	12	13	14	15	16	17
16	18	19	20	21	22	23	24
17	25	26	27	28	29	30	01

● Green part arrival

Green part arrival date is the date the printed objects should arrive to the D&S partner. Parts are usually processed and dispatched from D&S partner within one week after green part arrival date

With the summary of the shipping details which provides you a complete overview about the given details you can check them before you “Book order” to confirm the T&C and further details.

Please print the [Customer Order Details](#) and add it to your shipment as a delivery bill. All necessary data for the shipment as well as the assignment of your service order for the service provider are on it and enable the clear assignment of your order.

Now you can check you Order History and see the status of your saved, open and closed orders.

Order History Sort by

Un-submitted

No	Order ID	Order Date	Material Name	D&S Partner	D&S Deducted from Balance	Quantity of Parts	Total Weight (g)	Order Status	Package Arrival Date	Order Completion Date	Action
There is no record found.											

Submitted

No	Order ID	Order Date	Material Name	D&S Partner	D&S Deducted from Balance	Quantity of Parts	Total Weight (g)	Order Status	Package Arrival Date	Order Completion Date	Download Order Details
1	0D000277	Mar 02, 2022, 03:13 PM	Ultrafuse® 316L	Elinik Systems GmbH	1	1	980.00	Submitted	None		Download

Completed

No	Order ID	Order Date	Material Name	D&S Partner	D&S Deducted from Balance	Quantity of Parts	Total Weight (g)	Order Status	Package Arrival Date	Order Completion Date	Download Order Details
There is no record found.											

Within the Order Details the process documentation and the further details are available to provide you an overview about the individual process steps.

Order ID : OD000277

Order Summary

Order Date	Mar 02, 2022, 03:13 PM
Total Weight	980.00 Gram
Kg Deducted from Balance	1

Order Details

Ultraduse® 316L
Debinding and Sintering Service

Quantity of Parts	Total Weight	Gram
1	980.00	Gram

No	Part Description	Quantity	Part Weight (g)	Thickness Wall (mm)	Part Infil (%)	Part Size (mm)	Comments
1	Flange DN15	1	980	15	100	(98, 98,44)	

Order Status Summary

Submitted ✓
Mar 02, 2022, 03:13 PM

Package Received ✓
Mar 02, 2022, 03:25 PM

Unboxing

Debinding

Sintering

Shipping

Picture Before Debinding Process

Problems Identified During Unboxing

Beside the general overview and the status of your product to have live process tracking, you can have a look into the documentation of the individual process steps, to check the process details of your parts.

Your Customer Console provides you with all needed information due to the whole process.

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Friedrich Engelhorn
Email: sales@basf-3dps.com
D&S Balance: 1 Kg

[EDIT PROFILE](#)

- Top-up Balance
- Place a D&S Order
- Order History
- Voucher History
- Shipping Recommendations and D&S Checklist
- D&S Process Reports

Beside the option to top-up you balance or to balance your order, you can have a look in you order history, you voucher history, which provides you all information about what voucher was used when for which order, the shipping recommendations and the D&S process report.