

Spare Parts

The spare parts are consumable items that wear out and require regular replacement. Examples of consumables are LCD displays, resin vats, buildplates, SD cards, paraLED, UV LED, flat cables, and etc.

REPLACEMENT & WARRANTY

A defect consumable can be replaced by the customer by ordering a new article in the webshop. Consumable parts have limited warranty that is covered only if the part was damaged during transport. Spare parts are fragile and can be easily destroyed during wrong installation process. Please be careful during the maintenance of your 3D Printer. For more information about the warranty for spare parts, please contact our Support Team.

NOTES & WARNINGS

Please read the tips for handling the spare parts during the replacement process.

- Handle the component with extreme care
- The spare parts are checked before shipping
- The componenst should be installed by trained technician
- Take proper ESD measures when handling replacement parts
- Handle flat cables with extreme care
- Do not bend the flat cables too much
- Never lift components with the flat cable
- Make sure the flat cables are straight in there connectors (Failing to do this can damage the component)
- Make sure the flat cables are correctly orientated in connector (Take picture of old connector)
- During changing the FEP film, resin vat, buildplate, LCD display or any other spare part that can later affect on your printing process, please re-calibrate your 3D Printer
- Always check if your printer requires updating a firmware after replacing the part